

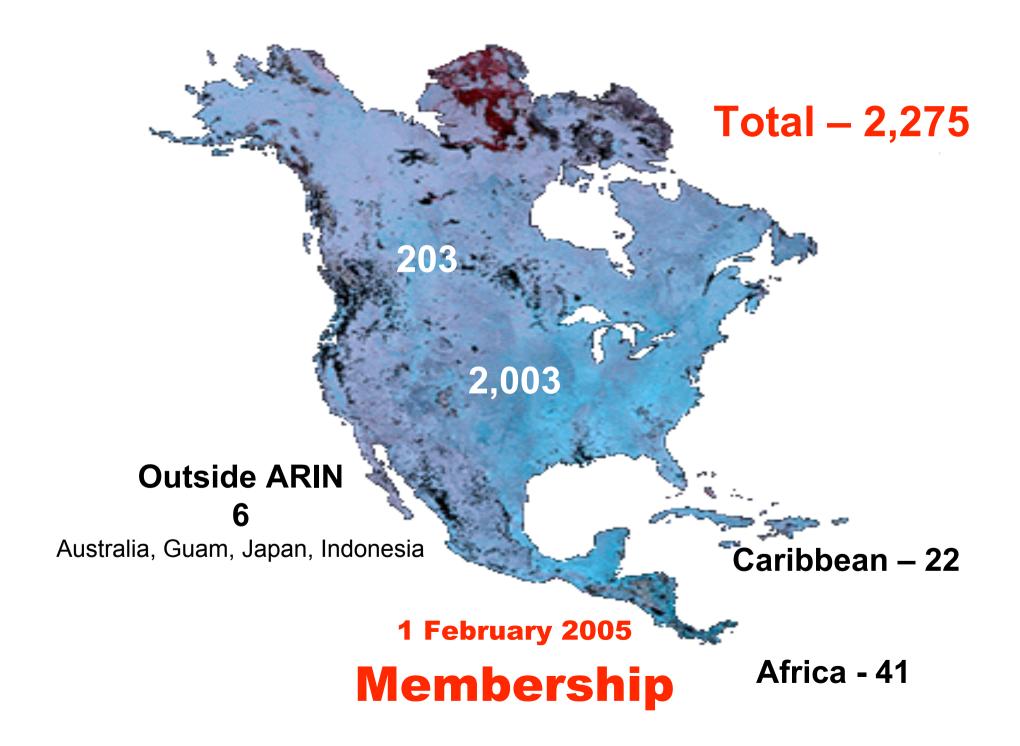
### STATUS REPORT

Ray Plzak President & CEO

#### **Overview**

Organization & Membership
Activities
ARIN XIV
ARIN XV



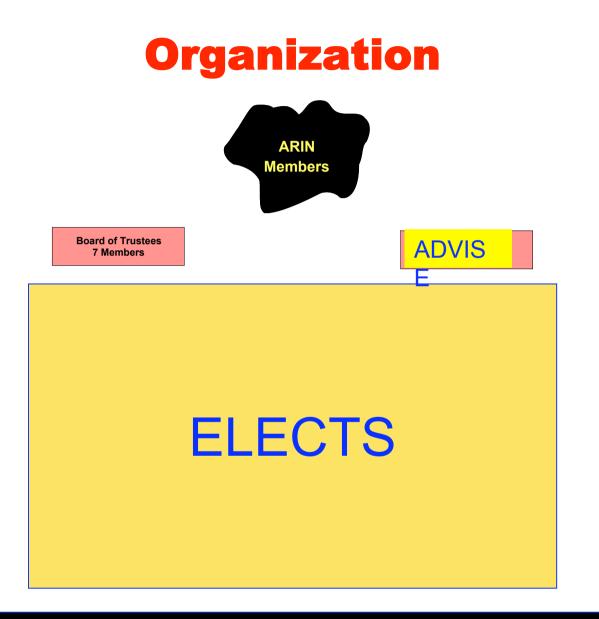


#### Organization



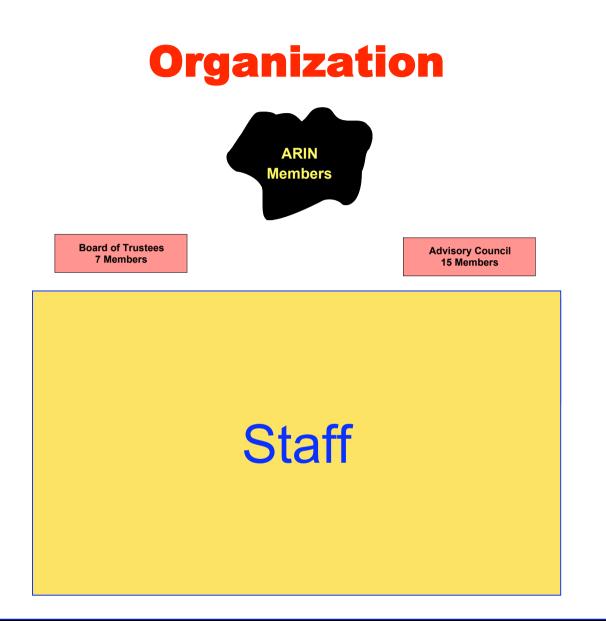


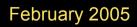




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#### **HR and Admin**

# 41 FTEs 1 Intern 1 New Position 2 Vacancies Average age = 38.5 23 Men, 17 Women 21 3 Years or Longer



Registration Services Help Desk 2004				
Category	Monthly	Total		
Email	17,135	205,622		
Phone Calls	1,390	16,680		



#### Template Processing 2004

ltem	Total	Monthly	%
Manual	107,560	8,963	20
Auto	426,929	35,574	80
Total	533,251	44,437	100



#### **The Web Site Anew**

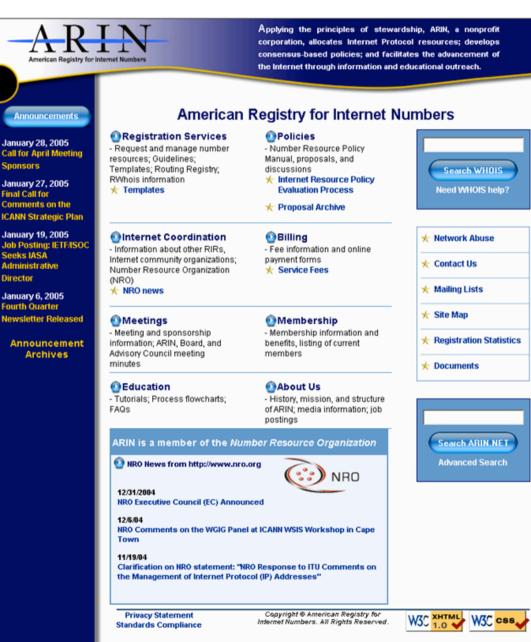
Sponsors

Director

#### Improved

- Navigation
- Adherence to Standards
  - W3C
  - Accessibility
- \* Code
  - Efficient
  - Smaller
- New Step-by-Step **Registration Guidelines**

#### Coming soon!



#### On Demand Training [Last 6 Months]

- 4 Interactive Registration Process Flowcharts 14,000 Hits
- 2 Computer-Based Training Modules 8,000 Users
- > Web Based Information Hits

45,000.000 Hits (7,000.000 / Month)



#### Engineering

Integration Accounts Receivable Member Data Base **♦**Billing Ticketing Mail Overhaul Security Audit and Evaluation > Web-based RSA



#### **Operations**

- Accounting System Evaluation
- Spam Reduction
- Directory Services Strategy
- Improving Operations
- Legal activities



#### **Special Projects**

- Three Year Activity Roadmap
  - Long term Budget Planning
  - Workload Forecasting
  - Risk Management
- ARIN Internet Number Resource Policy Manual
  - Establish Index System
  - Provide Change Management
  - Provide Historical Tracking
  - Provide Cross Reference System
- ARIN Glossary define terms in policy and acronyms
- > AfriNIC Transition
  - Business & Accounting
  - Registration Services
  - Member Services
  - Database [Registration & WHOIS]
- > Targeted Surveys



#### **RIR Coordinated Activities**

The African registry for Internet Numbers	<ul> <li>Funding</li> <li>Staff Assistance</li> <li>Technical Support</li> </ul>
Communication Coordination Group	<ul> <li>Presentations</li> <li>Web Site</li> <li>Press Releases</li> </ul>
Engineering Coordination Group	<ul> <li>Reverse DNS</li> <li>Server Plan</li> <li>Directory Services</li> </ul>
ICANN	<ul> <li>&gt; ASO MoU</li> <li>&gt; ICANN Budget</li> </ul>
world summit on the information society Geneva 2003 - Tunis 2005	> WGIG > PREPCOM



#### **ARIN XIV Policy Activity**

2004 - 3:	Global Addresses for	
	Private Network Inter-Connection	Deferred
2004 - 5:	Address Space for Multiple Discrete Networks	Ratified
2004 - 6:	Privacy of Reassignment Information	Abandoned
2004 - 7:	Residential Customer Privacy	Abandoned
2004 - 8:	Allocation of IPv6 Address Space	
	by IANA to the RIRs	Deferred

















#### Joint Meeting Between ARIN and the North American IPv6 Task Force (NAv6TF)

Will include:

•Both NAv6TF and ARIN Tutorials on Sunday

•Integrated agenda throughout the week with ARIN Public Policy and NAv6TF items

•Everyone is invited to the 6<sup>th</sup> Annual ARIN Foosball Tournament on Sunday evening, and Social Event on Monday evening

•ARIN and NAv6TF Members Meetings on Wednesday Afternoon

•ARIN Members Meeting now open to everyone

#### Meeting Information and registration available at: http://www.arin.net/ARIN-XV/

## 

February 2005

